

# BAYSTATE MEDICAL CENTER

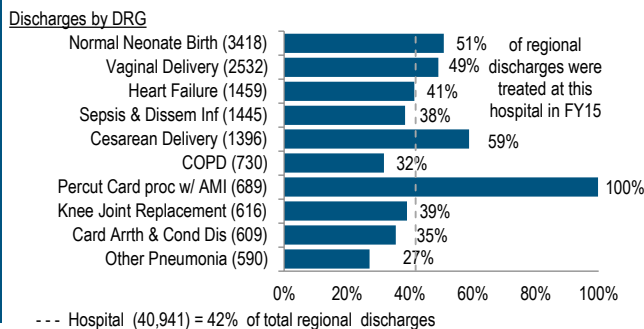
## 2015 Hospital Profile

Springfield, MA  
Teaching Hospital  
Western Massachusetts

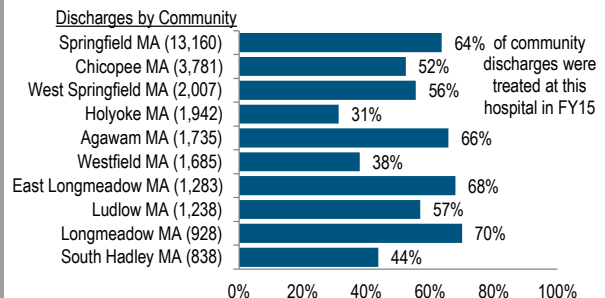
Baystate Medical Center is a nonprofit teaching hospital located in the Western Massachusetts region. It is the third largest acute hospital in Massachusetts, with 767 staffed beds. It is a member of the Baystate Health system, and qualifies as High Public Payer (HPP). It is the only Level 1 Trauma Center in its region, the only Level 2 Pediatric Trauma Center in its region, and one of nine organ transplant centers in Massachusetts. Baystate Medical Center was profitable each year from FY11 to FY15, with a 6.7% total margin in FY15, above the median among cohort hospitals.

At a Glance	<b>Overview / Size</b>	
	Hospital System Affiliation:	Baystate Health System
	Change in Ownership (FY11-FY15):	Not Applicable
	Total Staffed Beds:	767, 3rd largest acute hospital
	% Occupancy:	72.0%, < cohort avg. (75%)
	Special Public Funding:	ICB <sup>6</sup>
	Trauma Center Designation:	Adult: Level 1, Pedi: Level 2
	Case Mix Index:	1.13, > cohort avg. (1.03); > statewide (1.00)
	<b>Financial</b>	
	Inpatient NPSR per CMAD:	\$11,326
Services	Change FY14-FY15:	-8.5%
	Inpatient:Outpatient Revenue in FY15:	45%:55%
	Outpatient Revenue in FY15:	\$495,064,860
	Change FY14-FY15:	23.2%
	Total Revenue in FY15:	\$1,153,081,000
	Total Surplus (Loss) in FY15:	\$76,849,000
	<b>Payer Mix</b>	
	Public Payer Mix:	69.3% (HPP* Hospital)
	CY15 Commercial Relative Price:	1.01
	Top 3 Commercial Payers:	Blue Cross Blue Shield of MA Health New England UniCare
Quality	<b>Utilization</b>	
	Inpatient Discharges in FY15:	40,941
	Change FY14-FY15:	2.9%
	Emergency Department Visits in FY15:	109,167
	Change FY14-FY15:	6.3%
	Outpatient Visits in FY15:	444,284
	Change FY14-FY15:	0.3%
	<b>Quality</b>	
	Readmission Rate in FY15:	17.0%
	Change FY11-FY15 (percentage points):	2.6%
	Early Elective Deliveries Rate (Jan 2015-Jun 2016):	3.6%

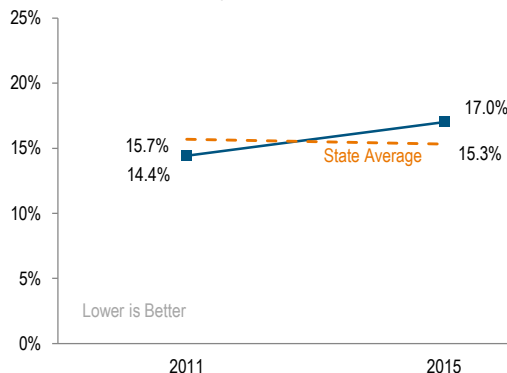
What were the most common inpatient cases (DRGs) treated at the hospital in FY15? What proportion of the region's cases did this hospital treat for each service?



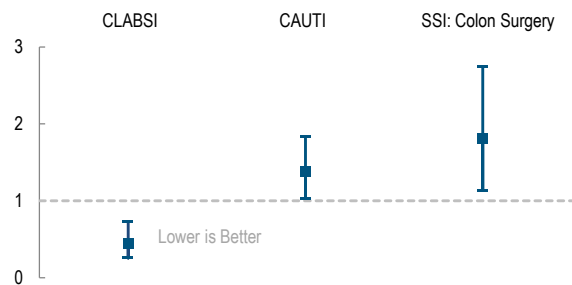
Where did most of the hospital's inpatients reside? What proportion of each community's total discharges was attributed to this hospital?



What proportion of adult patient discharges from this hospital resulted in a readmission at any hospital within 30 days, and how does this compare to the state average?



How many central line-associated blood stream infections (CLABSI), catheter-associated urinary tract infections (CAUTI), and surgical site infections (SSI) after colon surgery did patients get at this hospital compared to what was expected based on the hospital's characteristics and case mix?



For descriptions of the metrics, please see the technical appendix.

## 2015 HOSPITAL PROFILE: BAYSTATE MEDICAL CENTER

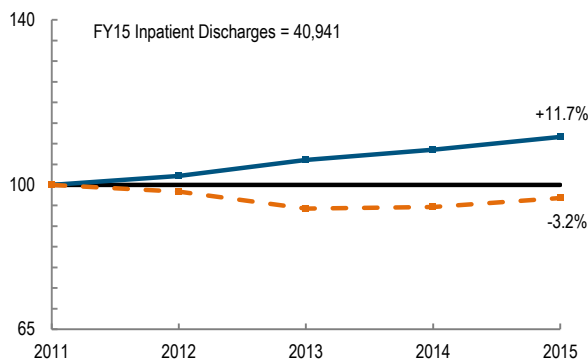
Cohort: Teaching Hospital

Key:

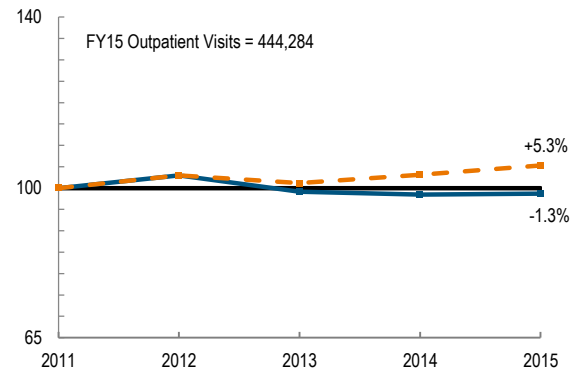


### Utilization

How has the volume of the hospital's inpatient discharges changed compared to FY11, and how does this compare to the hospital's peer cohort median? (FY11=100)

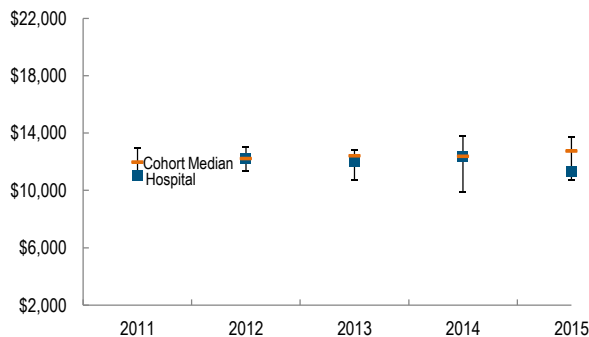


How has the volume of the hospital's outpatient visits changed compared to FY11, and how does this compare to the hospital's peer cohort median? (FY11=100)

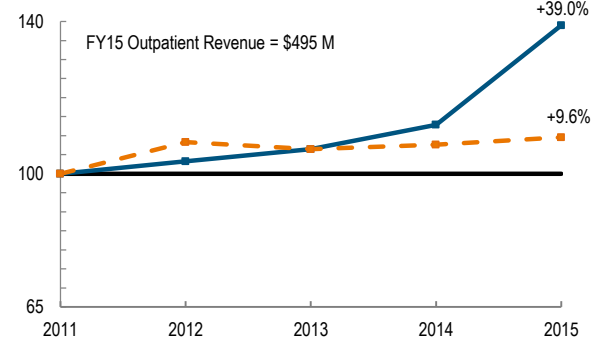


### Patient Revenue Trends

What was the hospital's net inpatient service revenue per case mix adjusted discharge between FY11 and FY15, and how does this compare to the hospital's peer cohort median?



How has the hospital's total outpatient revenue changed compared to FY11, and how does this compare to the hospital's peer cohort median? (FY11=100)



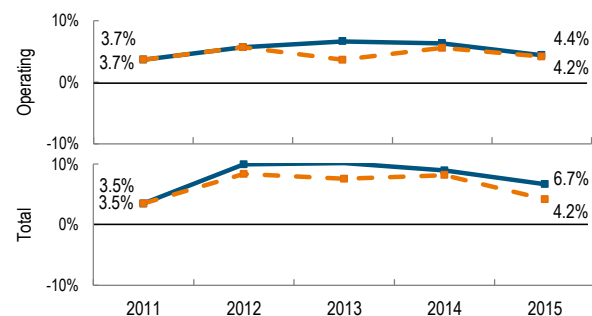
### Financial Performance

How have the hospital's total revenue and costs changed between FY11 and FY15?

#### Revenue, Cost, & Profit/Loss (in millions)

FY	2011	2012	2013	2014	2015
Operating Revenue	\$ 878	\$ 940	\$ 996	\$ 1,053	\$ 1,127
Non-Operating Revenue	\$ (2)	\$ 42	\$ 36	\$ 28	\$ 26
Total Revenue	\$ 877	\$ 982	\$ 1,032	\$ 1,081	\$ 1,153
Total Costs	\$ 846	\$ 884	\$ 927	\$ 984	\$ 1,076
Total Profit (Loss)	\$ 30.5	\$ 97.6	\$ 104.7	\$ 96.3	\$ 76.8

What were the hospital's total margin and operating margins between FY11 and FY15, and how do these compare to the hospital's peer cohort medians?



For descriptions of the metrics, please see the technical appendix.

<sup>9</sup> For more information on Infrastructure and Capacity Building (ICB) special funding, please contact the Massachusetts Executive Office of Health and Human Services (EOHHS).

\* High Public Payer Hospitals (HPP) receive a minimum of 63% of gross patient service revenue from public payers.